Communication in Computer Science

Quotes

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version of 13 Oct 2015 at 14:45

Example

"Professors attribute the success of their students to environment and the success of their children to genes."

– Michael CrightonNext (2006), CH087

A support for your message

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- Quotes can deepen your presentation (e.g., with an authority argument).
- Quotes can enrich your presentation (e.g., by inducing lateral thinking).

Are quotes necessary?

No.

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No.

"No sir, they are not."

Master Sergeant Farell

Are quotes necessary?

No.

But they convey culture.

Culture

- An indirect way to refer to the messenger.
 (At the risk of distracting from the message.)
- A more effective way to communicate by establishing a common ground.

Say a dissertation has a quote in every chapter.

Do you check out each chapter?

Would you do that without the quotes?

Do you end up reading more chapters?

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Do you check out each chapter?

Yes you do, out of curiosity.

Would you do that without the quotes?

Do you end up reading more chapters?

Say a dissertation has a quote in every chapter.

Do you check out each chapter?

Yes you do, out of curiosity.

Would you do that without the quotes?

Actually, probably not: time is so short.

Do you end up reading more chapters?

Say a dissertation has a quote in every chapter.

Do you check out each chapter?

Yes you do, out of curiosity.

• Would you do that without the quotes?

Actually, probably not: time is so short.

Do you end up reading more chapters?

Well, actually yes you do.

This dissertation had one quote per chapter, except for Chapter 14.

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His external evaluator asked Morten by e-mail:

"Where is the quote for Chapter 14?"

This dissertation had one quote per chapter, except for Chapter 14.

His external evaluator asked Morten by e-mail:

"Where is the quote for Chapter 14?"

And now that is the quote of Chapter 14.

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His external evaluator asked Morten by e-mail:

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And now that is the quote of Chapter 14.

(How self-referential can you get?)

One quote per chapter: be original

In a student report about a compiler, each chapter quoted an Elvis Presley song, and each quote fitted the topic of the chapter.

That was outstanding and genuinely brilliant.

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In Connie Willis's novel Passage (60 chapters), each quote is someone's last words.

That is a tour de force.

- on the Internet
- in an encyclopedia
- second hand

- on the Internet
- in an encyclopedia
- second hand

Chances are you don't really understand them.

(You don't understand their context for sure.)

- on the Internet
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Chances are you don't really understand them.

(You don't understand their context for sure.)

And they are not original.

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(You don't understand their context for sure.)

And they are not original.

Are they even authentic?

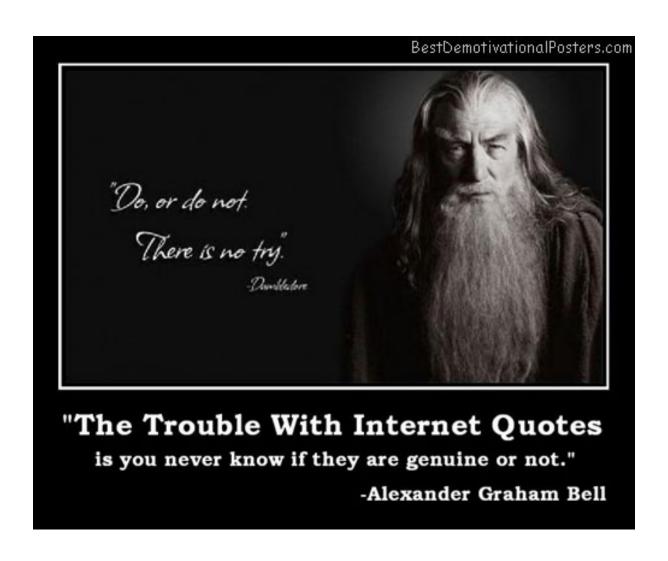
The trouble with second-hand quotes

"The trouble with quotes on the Internet is that you can never know if they are genuine."

Abraham Lincoln



The trouble with second-hand quotes



• at the last minute

They won't fit.

When to find quotes

• all the time

CONSTANT VIGILANCE!

Alastor "Mad Eye" Moody

When to find quotes

• all the time

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Just jot them down.

Everywhere:

- in what you read
- in what you listen to
- in what you watch
- in daily life
- in the other talks earlier in the conference ©

Which quotes fit and which don't

The priority is your message, so:

- anything that helps the audience is good and
- anything that distracts the audience is bad.

Summary and conclusion

- Quotes are not mandatory and not necessary on slides and in your writing.
- But if you feel they help your message, do not hesitate to use one.
- Pitfalls: distracting, inappropriate, incorrect.

Reference

How to use this book, Item 1 (Gnomic Utterances)

in: The Tough Guide To Fantasyland

Diana Wynne Jones

(revised edition, 2006)